



In this edition of my Chair's Report, I talk about the success of the bid for the Accountable Care Organisation, the CCG's drop in event as well as an update from Care City. I would welcome Board Members to comment on any item covered should they wish to do so.

*Best wishes,
Cllr Maureen Worby, Chair of the Health and Wellbeing Board*

Accountable Care Organisation

As many of you are aware, there has been a lot of work over the last few months to put together a submission to NHS England London Region for support to develop a business case for an Accountable Care Organisation across Barking & Dagenham, Havering and Redbridge.

So I was very pleased that on December 15 it was announced that we will be one of the 5 pilot projects that formed part of the health devolution agreement. Our pilot is to develop an Accountable Care Organisation, where primary and secondary care are more closely integrated and patient pathways are redesigned with a focus on intervening early and managing the chronically ill.

The bid that was submitted focused on whether the model of an Accountable Care Organisation could deliver the next stage of integrated service delivery across the three boroughs, with the aim of delivering the improvements that are needed in the health of the population, the quality of care they receive, and the efficiency with which it is delivered. The exact details of how the organisation would be structured, the services that would be in scope, and the financial commitment and risk involved are all to be determined through the process of developing the business case.

The London Health and Care Collaboration Agreement was published by the London Partners (London's 32 Clinical Commissioning Groups, all 33 LA members of London Councils, the Greater London Authority, NHS England London Region and Public Health England London Region). It set out the overall commitment of the Partners to the transformation of health and social care through integration and devolution and the full agreement can be viewed [here](#).

As well as the Accountable Care Organisation pilot, there were a further 4 devolution pilots launched across London, each focused on different areas:

- Haringey will run a prevention pilot exploring the use of flexibilities in existing planning and licensing powers to develop new approaches to public health issues
- North Central London (Barnet, Camden, Enfield, Haringey, Islington) will run an estates pilot to test new approaches to collaboration on asset use
- Lewisham will run a pilot seeking to integrate physical and mental health services alongside social care
- Hackney will run a health and social care integration pilot, aiming for full integration of health and social care budgets and joint provision of services. This will also have a particular focus on prevention

These pilots could provide valuable insights into making further improvements to health and social care integration

There is a full update and report on the agenda, but I wanted to offer my congratulations and thanks to all those who have worked so hard on putting together the successful bid. However a lot more hard work will be required to develop the business case for the Accountable Care Organisation.

CCG Commissioning Café Drop-in event

Barking and Dagenham CCG is planning on holding a public engagement event on the afternoon of 16th February and I would ask that all those involved in the Health and Wellbeing Board publicise this event and encourage people to attend.

The CCG has a responsibility to engage with local people and its stakeholders on an ongoing basis as it develops its commissioning strategy and plans. The CCG already has a range of mechanisms in place to do this, which includes a regular annual event in January/February which particularly focuses on the CCG's commissioning priorities for the coming year.

A range of approaches have been tried over the last few years including workshop events and a market place style event in 2015. Although these have been well received, the CCG wants to do more to engage with local people who don't normally attend formal engagement events.

Therefore the plan this year is to stage The Great Staying Healthy Drop In at Relish Café and in the BLC atrium. Given that many people will have made New Year's resolutions to be healthier in 2016, the aim will be to showcase what is on offer to support people but also on listening to how health might commission more effectively.

The event will be have themed zones where members of the public can access information about services and feedback on how they have experienced services as well as what they think about the CCGs priorities. The zones will include:

- Be Clear on Cancer
- New year's resolutions rebooted
- Banish the winter blues
- Staying well in winter
- Children's health

There will also be free drinks and healthy snacks as well as children's activities.



The event will take place in Relish Café on 16th February 2016 and run from 2.30 pm to 5 pm.

News from NHS England

NHS Five Year Forward View – One year on

Just over a year ago the NHS Five Year Forward View was launched, providing a vision for the future of the health system in England. The Five Year Forward View proposed that to achieve the triple aim of improved population health, quality of care and cost-control, this needed to be matched by triple integration, removing the boundaries between mental and physical health, primary and specialist services, health and social care.

Dr Mahiben Maruthappu, Senior Fellow to the CEO of NHS England and adviser on NHS England's innovation, technology and prevention portfolio, highlights three tensions that will need to be resolved. First, current pressures need to be balanced with the longer-term vision. Second, the traditional focus on individual organisation performance and accountability needs to be shifted to place-based whole systems and population health, incorporating broader components of the care system, including prevention and social care. Third, local initiatives need to be supported while also improving capabilities to spread these nationally, balancing bespoke approaches with ambitions to reduce countrywide variation of care.

Patients using online services to access local GPs

Patients in England are on course to use online services offered by their local GPs to arrange more than 10 million appointments and order more than 15 million prescriptions in this financial year. Based on HSCIC activity figures six months into the year, it is also expected that patients will use new systems to view test results and letters about their care more than half a million times each.

NHS England's Patient Online programme has updated the interactive Support and Resources Guide to help GP practices implement their contractual requirements for 2015/16, including online booking of appointments, ordering repeat prescriptions and by the 31st of March 2016, access to detailed coded information held in patients' records. NHS England has worked closely with practice managers, practice staff and GPs from across the country to ensure the guide addresses their concerns, shares learning and supports them to offer high-quality online services to their patients. Last year's guide was positively received by GP practices, and accessed more than 10,500 times.

Independent report on Southern Health

Just before Christmas NHS England published an independent report into the deaths of people with a learning disability or mental health problem at Southern Health NHS Foundation Trust, and highlighted a system-wide response. The report was commissioned by NHS England (South) following the death of Connor Sparrowhawk in July 2013 in a unit in Oxford run by Southern Health NHS Foundation Trust.

Some of the report's main findings included:

- Many investigations were of poor quality and took too long to complete
- There was a lack of leadership, focus and sufficient time spent in the Trust on carefully reporting and investigating deaths
- There was a lack of family involvement in investigations after a death
- Opportunities for the Trust to learn and improve were missed.

Both Southern Health NHS Foundation Trust and the clinical commissioning groups (CCGs) that commission services from them have accepted the recommendations.

News from NHS England continued...

NHS Improvement (Monitor, as the regulator of Foundation Trusts), NHS England and the Care Quality Commission have set out a joint response to the recommendations which relate to national policy. NHS England has now forwarded the report to Monitor, who will consider as a matter of urgency whether regulatory action is required. The report will feed into the National Learning Disability Mortality Review Programme which was announced in June.

This three-year project is the first comprehensive, national review set up to get to the bottom of why people with learning disabilities typically die much earlier than average, and to inform a strategy to reduce this inequality.

Update from Care City

Care City will be officially opening its Barking based new Healthy Ageing Innovation Centre on 18th January. From 4pm, Care City will throw open its doors to introduce this new centre for innovation, research and education. It will showcase how it aims to meet its dual mission of delivering measurable improvements in healthy ageing for the local population and acting as a catalyst for regenerating one of London's most deprived regions.

With the health and social care sector facing remarkable challenges as the population increases and ages, it is recognised that innovation and service redesign are essential if we are to continue to deliver world class health and social care services. The aim is to establish Care City as a place where innovation is accelerated and where system partners are supported to work alongside the community to improve health outcomes.



Leisure centres receive prestigious award

Congratulations to staff at Becontree Heath and Abbey Leisure Centres who have been awarded the prestigious Chartered Institute for the Management of Sport and Physical Activity (CIMSPA) European pool safety award. Becontree now holds this 'quality mark' for high standards of pool safety for the third year running, while Abbey secured it in its first year of opening at the end of 2015.

Health and Wellbeing Board Meeting Dates

Tuesday 8 March 2016, Tuesday 26 April 2016, Tuesday 14 June 2016.

All meetings start at 6pm and are held in the conference room of the Barking Learning Centre.